



## Online Returns Form

*(Please complete the below form and include with your return order)*

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_  
*(Day / Month / Year)*

Online Order Reference: \_\_\_\_\_  
*(NS Reference Number)*

### Your Details

First Name: \_\_\_\_\_ Surname: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number *(Including Country & Area Code)*: \_\_\_\_\_

Email Address: \_\_\_\_\_

### Return Details

Return for *(circle one)*:      REFUND      EXCHANGE

Item(s) being returned: \_\_\_\_\_  
*(Please provide the product code; this can be found on the delivery note or on your email order confirmation)*

Reason for return: \_\_\_\_\_

### Exchanges

For exchanges, please advise what you would like to exchange the return item(s) for including their product code *(this can be found on the details page of each piece on our website)*.

Exchange for: \_\_\_\_\_

For products ordered on [www.newbridgesilverware.com](http://www.newbridgesilverware.com), Newbridge Silverware will provide to the purchaser a refund or exchange so long as the merchandise returned is new and unused in its original packaging and returned to Newbridge Silverware within 30 days of the date of purchase accompanied by a properly completed returns form. Please note that Newbridge Silverware cannot accept or refund purchases made anywhere other than on the Newbridge Silverware website. Full details on our returns and exchange policy can be found at <http://www.newbridgesilverware.com/service>.

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